

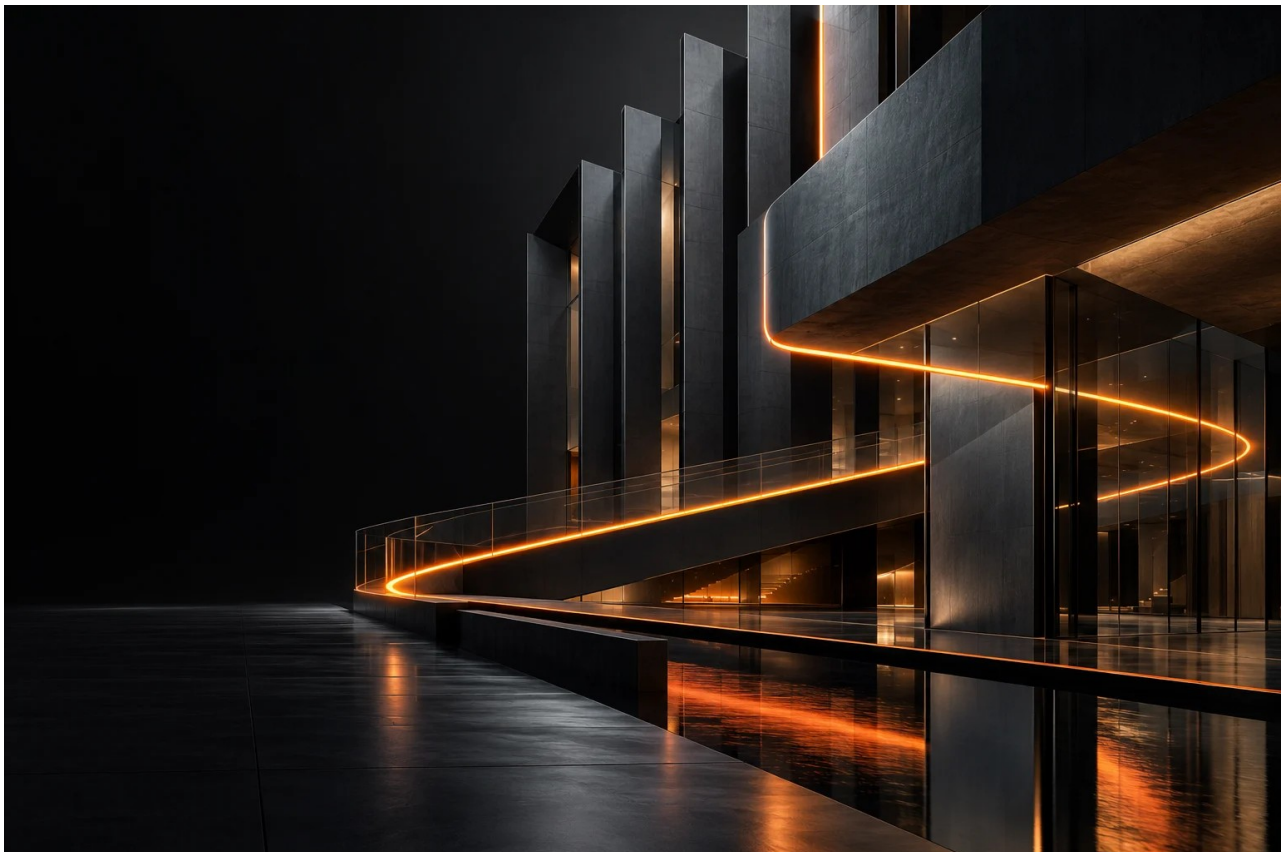


IGNITE / SERVICE BROCHURE

Security Management

Security Management Systems

Connect patrols, operational records, incident handling and Smart PTT communications around your security teams.



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The solution

Ignite brings supported security-management tools into a defined operating process. The design starts with patrol responsibilities, site procedures, supervisory needs and the information required for follow-up.

Patrol planning and records

Define routes, checkpoints and schedules. Supported mobile or checkpoint methods create a record of patrol activity for supervisory review.

Exceptions and follow-up

Bring missed, late or incomplete activity into the agreed review process where supported. Define who receives exceptions and how they are resolved.

Incident and task records

Capture observations, relevant attachments and follow-up actions within the chosen platform. Set categories and ownership so reports can support management review.

Shift and attendance visibility

Include supported duty, shift or attendance records where required. The agreed scope confirms collection methods, correction procedures and reporting.

Smart PTT communications

Use supported push-to-talk devices and applications for defined communication groups and dispatch arrangements. Coverage, connectivity, subscriptions and device features are assessed for the operating environment.

Supervisory oversight

Bring the available patrol, incident and communication context into operational review. Location or emergency features are included only where supported and specifically scoped.

A practical operating process

Define how the technology supports the people responsible for the next step.

Stage	Operating purpose
Plan	Define patrol routes, duties, communication groups and escalation contacts.
Perform	Record activity through supported devices and the agreed site procedures.
Coordinate	Use Smart PTT and the defined incident process to reach the relevant team.
Review	Follow up on exceptions, incidents and recurring operational gaps.

Where it fits

Security service providers

Coordinate patrol evidence, supervisors and site-specific procedures.

Commercial and industrial sites

Connect duties, reported incidents and follow-up responsibilities.

Estates and property portfolios

Review activity across locations while preserving local escalation rules.

Mobile teams

Support agreed group communications using compatible Smart PTT devices.

Scope and implementation

A useful brief makes the requirement, dependencies and responsibilities clear before work begins.

What to include in your brief

- Sites, teams, supervisory structure and duty requirements
- Patrol routes, checkpoint methods and exception rules
- Smart PTT user numbers, devices, communication groups and coverage needs
- Incident categories, reporting requirements and response responsibilities

Implementation and handover

Confirm the selected platform, equipment and permissions. Coordinate configuration and representative checks against the agreed use cases. Record any outstanding items and confirm operating contacts, user guidance and the support process before handover.

Service boundaries

Ignite supplies technology and agreed services. Guarding, physical response, emergency attendance and employment decisions remain with the responsible appointed parties unless expressly included in a separate agreement. Smart PTT performance depends on the selected service and available network coverage.

Speak to Ignite

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