

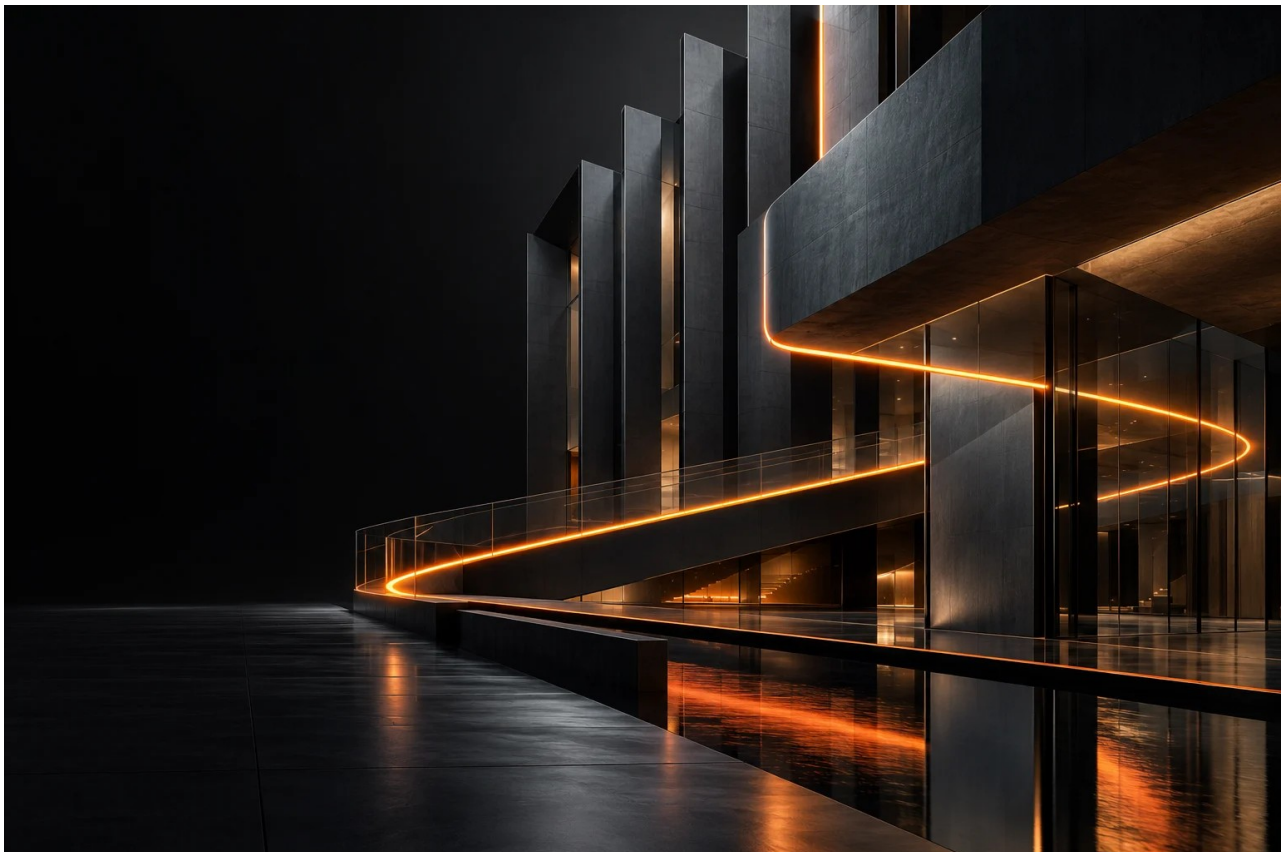


IGNITE / SERVICE BROCHURE

OMS Hosting

OMS and Security Server Hosting

Scope managed hosting for HikCentral, Dahua DSS and other supported security-management platforms.



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The solution

Ignite arranges and manages scoped hosting solutions for monitoring and security-management environments. Hikvision HikCentral and Dahua DSS deployments are assessed against the selected edition, licensing, supported architecture and workload.

Server design and sizing

Assess the application roles, device counts, stream profiles, concurrent users and processing requirements before confirming server capacity.

HikCentral and DSS environments

Plan hosting for the supported server roles and software versions. Vendor requirements, operating systems and licence arrangements are confirmed for each deployment.

Connectivity and controlled access

Define how sites, operators and administrators connect. Include the required bandwidth, access permissions and approved remote-access method in the design.

Storage and retention planning

Separate application data, recordings and backups. Define what will be stored, where it resides and the retention and capacity requirements for each category.

Backup and recovery scope

Agree which components are protected, the backup schedule, recovery process and validation responsibilities. Recording storage is not automatically a backup service.

Ongoing platform care

Scope infrastructure checks, maintenance windows, change control and support responsibilities. Availability and response commitments are established in the service agreement.

A practical operating process

Define how the technology supports the people responsible for the next step.

Stage	Operating purpose
Assess	Confirm the platform, licences, workload, connectivity and retention requirements.
Provision	Prepare the agreed environment and authorised access arrangements.
Validate	Check representative connections, application functions and any included recovery process.
Operate	Follow the agreed maintenance, support and reporting schedule.

Where it fits

Monitoring environments

Provide the agreed server roles for operator and site connections.

Property portfolios

Plan central management across multiple supported sites.

Platform migrations

Assess the transfer of an existing deployment and validate the agreed functions.

Growing installations

Review capacity and storage as the camera, user or site footprint changes.

Scope and implementation

A useful brief makes the requirement, dependencies and responsibilities clear before work begins.

What to include in your brief

- Platform name, edition, version and existing licence information
- Sites, cameras, users, stream profiles and intended recording locations
- Storage retention, backup coverage and recovery priorities
- Connectivity, access roles, change windows and required support coverage

Implementation and handover

Confirm the selected platform, equipment and permissions. Coordinate configuration and representative checks against the agreed use cases. Record any outstanding items and confirm operating contacts, user guidance and the support process before handover.

Service boundaries

Hosting, off-site monitoring and physical response are separate service components. Software licensing, recording storage, backups, redundancy and disaster recovery are included only where specified. Other platforms are subject to compatibility and infrastructure assessment.

HikCentral is a Hikvision platform and DSS is a Dahua platform. Ignite supplies the agreed hosting and service arrangement around the selected technology; platform ownership and licensing remain with the respective providers.

Speak to Ignite

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