

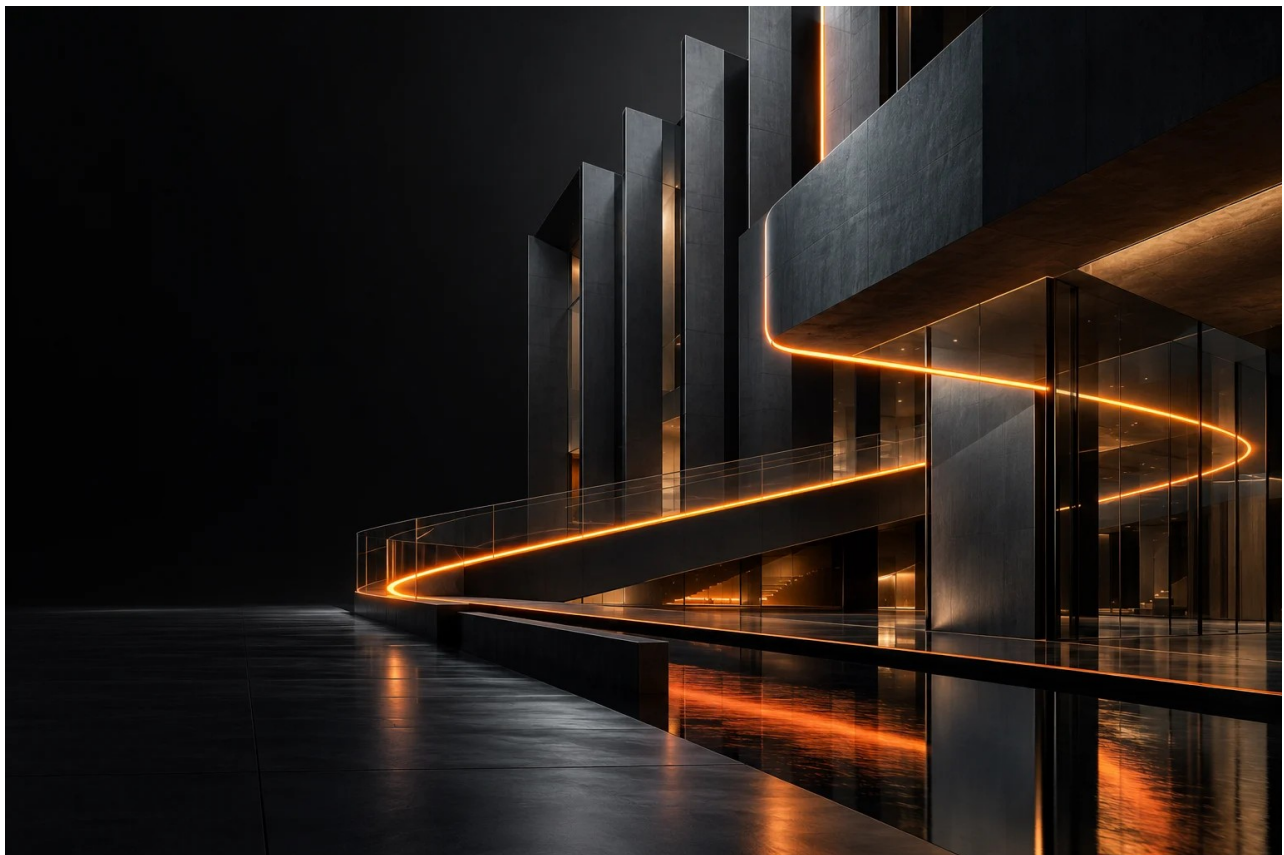


IGNITE / CORPORATE PROFILE

Company profile

Security technology and managed solutions

Visitor and security management, off-site monitoring, server hosting, remote maintenance and smart technology. Connected around your operating environment.



info@ignitegroup.co.za | 087 821 7677

Who we are

Ignite is a solutions reseller and service partner focused on the technology behind better site operations.

We bring selected platforms, equipment and service arrangements together around the needs of each client. Our offering spans visitor management, security operations and Smart PTT, off-site monitoring, security-server hosting, remote systems maintenance and connected technology.

We source technology from specialist solution providers and coordinate the agreed assessment, supply, implementation and ongoing services. Ignite is the commercial and service contact for the scope we provide. The ownership, licensing and responsibilities associated with each platform remain clear in the proposal.

Our mission

Connect suitable technology and practical services with the people and processes responsible for site operations.

Our vision

More informed operating environments, with clearer records, connected teams and systems that support timely, accountable decisions.

What guides our work

- Clarity in the solution scope, information and next action.
- Defined responsibilities for the client, Ignite and specialist providers.
- Technology selected for an operational purpose and validated against the agreed use case.
- Ongoing review that takes account of changes in sites, people and systems.

Our solution portfolio

Six connected areas of focus. Each can be scoped individually or combined into a broader service arrangement.

Solution	Operating purpose
Off-site Monitoring	Bring camera events, operator review and agreed escalation into a defined off-site monitoring service.
Visitor Management Systems	Manage visitor and vehicle arrival, approvals and departure with clearer records and site-specific procedures.
Security Management Systems	Connect patrols, operational records, incident handling and Smart PTT communications around your security teams.
OMS and Security Server Hosting	Scope managed hosting for HikCentral, Dahua DSS and other supported security-management platforms.
Remote Systems Maintenance	Keep supported systems under review through scheduled checks, remote diagnosis and controlled maintenance.
Smart Technology and Analytics	Connect supported devices, video analytics and operational data to make exceptions and trends easier to understand.

AI and operational analytics

Within Smart Technology, supported video and device information can help highlight configured events, conditions and patterns. The solution preserves the source, time and context needed by the person reviewing it.

Compatibility, licences, equipment quantities, connectivity, service hours and reporting are confirmed for the selected solution. Examples in our brochures describe application areas; the proposal establishes the actual commitment.

How we deliver

An effective implementation connects the selected technology with the way the organisation operates.

Understand the requirement

Identify sites, users, risks, existing equipment and current procedures. Confirm the information needed, the decisions it should support and the practical constraints on implementation.

Define the solution

Select the supported components and establish the commercial and technical scope. Confirm platform requirements, licences, integration methods, access permissions and the responsibilities of every party involved.

Configure and validate

Coordinate the agreed setup and representative checks. Validate relevant registration, patrol, communication, monitoring or data flows. Record findings and confirm the operating procedures before handover.

Support and review

Follow the agreed monitoring, maintenance, support and reporting schedule. Use incidents, recurring faults and operating feedback to prioritise appropriate improvements.

Working with specialist providers

Some platforms, infrastructure or technical functions are supplied by specialist partners. The proposal identifies relevant dependencies and support ownership. This allows the service to remain clear without implying that Ignite manufactures or owns every underlying technology.

Solutions in context

Start with the operating requirement, then connect the appropriate services.

Environment	Possible combination
Commercial property	Visitor registration, security records, selected camera monitoring and remote system care.
Estates and communities	Visitor and vehicle processes, patrol oversight, Smart PTT and agreed incident escalation.
Industrial and logistics	Contractor and vehicle visits, defined patrol routes, team communications and supported device conditions.
Distributed sites	Central security-platform hosting, consistent reporting and a coordinated remote maintenance process.

A connected example

A property portfolio may need a consistent visitor process, patrol records for supervisors and a supported management platform hosted centrally. Monitoring and maintenance can then be scoped around the relevant camera views and systems. The design makes clear how the information moves and who owns each action.

Keep the responsibilities explicit

Visitor registration does not replace access authorisation. Patrol records do not replace physical supervision. Hosting does not automatically include monitoring, recording backups or disaster recovery. These components are defined individually in the solution schedule.

Connect with Ignite

Bring us the requirement. We will help define the solution, the dependencies and the service arrangement.

A useful first brief

- Your organisation, site locations and main contact.
- The visitor, security, monitoring or information needs you want to address.
- Existing equipment, platforms, licences and connectivity.
- Users, devices, operating hours and reporting requirements.
- Hosting, maintenance, support and implementation priorities.

Our contact details

Telephone: 087 821 7677

Email: info@ignitegroup.co.za

Website: ignitegroup.co.za

Our address

Centurion Business Park

Milnerton, Cape Town

The resulting proposal records the scope, quantities, service coverage, responsibilities and commercials. Registered contracting details and any applicable agreement documents are confirmed when the proposal is issued.